



CROWN VERITY INC. LIMITED WARRANTY

- WHAT IS COVERED** This warranty covers products manufactured by Crown Verity Inc. and defects in material and workmanship under normal use, and applies only to the original purchaser providing that:
- + The equipment has not been accidentally or intentionally damaged, altered or misused;
 - + The equipment is properly installed, adjusted, operated and maintained in accordance with National and local codes, and in accordance with the installation instructions provided with the product:
 - + The serial number rating plate affixed to the equipment has not been intentionally defaced or removed.
- COVERAGE PERIOD** All products: One (1) Year limited parts and labour coverage. Warranty period begins the date of dealer invoice to customer or ninety (90) days after shipment date from Crown Verity Inc. (Except Patio Heaters: 120 days)
- WARRANTY COVERAGE** This warranty covers on-site labour, parts and shipping of replacement parts within Canada and Contiguous United States; and reasonable travel time and travel expenses of the authorized service representative up to (100) miles, round trip, and (2) hours travel time.
- EXCEPTIONS** Stainless steel cooking grates and gas burners, are warranted to the original purchaser for 10 years against rust through and burn through for gas grills purchased and shipped, January 1, 2001 or after.
- EXCLUSIONS**
- Negligence or acts of God
 - Air and Gas adjustments
 - Light bulbs, batteries and other wearable items
 - Door adjustments and or lid adjustments
 - Fuses
 - Tightening of screws of fasteners
 - Adjustments and or cleaning of main burners, pilot burners, or orifices
 - Alteration, misuse or improper installation
 - Normal discoloration of materials
 - Ordinary wear and tear
 - Damage caused by insects within the burner tubes
 - Failures caused by erratic voltages or gas supplies
 - Unauthorized repair by anyone other than a Factory Authorized Service Center
 - Damage in shipment
 - Accessories – brushes, spatulas, cylinders, etc.
 - Freight- other than ground UPS Charges within Canada and Contiguous United States.
- INSTALLATION** Proper installation and testing of all new equipment – per appropriate installation codes is not the responsibility of the manufacturer.
- REPLACEMENT PARTS** Crown Verity Inc. genuine factory OEM parts receive a (90) day materials warranty effective from the date of installation.

This Warranty is in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on the manufacturer's part. Crown Verity Inc. shall in no event be liable for any special, indirect or consequential damages, or in any event for damages in excess of the purchase price of the unit. The repair or replacement of proven defective parts shall constitute a fulfillment of all obligations under the terms of this warranty.

It would be most helpful if you would fill out the following information.

- Mr.
- Mrs.
- Ms.
- Miss

Company Name:

First Name:

Last Name:

Street Address:

City, Province/State and Postal Code or Zip Code:

Date of Purchase:

Model #:

Serial #:

Where did you buy the grill/product?

- Restaurant Equipment Dealer
- Retail Store
- Received as a gift

What factor most influenced your purchase of our grill/product?

- Price
- Functionality
- Design
- Versatility
- Reliability
- Durability
- Other

Which of the following best describes your purchase of our grill/product?

- First time Buyer
- Repeat Purchaser

Please select your type of business.

- Catering Company
- Restaurant
- Club
- Hotel
- Rental
- Homeowner
- Other

Do you have any additional comments?

Thank you for completing our survey, enjoy your grill.



**CROWN
VERITY
INC**

CROWN VERITY INC. LIMITED WARRANTY PROGRAM

This limited warranty program is the only one that applies to this product, and it sets forth all the responsibilities of Crown Verity Inc., regarding this product. There is no other warranty, other than described above.

All Crown Verity Inc., products must be registered within 30 days of purchase to activate this warranty. Warranty is Non-transferable E-mail the completed registration form to warranty@crownverity.com or mail to:

Warranty Registration Crown Verity Inc.
37 Adams Blvd.
Brantford, Ontario, N3S 7V8

Please check if you would like to receive information on new products/services via e-mail:

Name: _____
Street Address: _____ City: _____
Province/State: _____ Postal Code: _____ Serial #: _____
Phone: _____ Fax: _____ E-mail: _____
Date of Purchase: _____ Store Where Purchased: _____